

Utilities for GoldMine®

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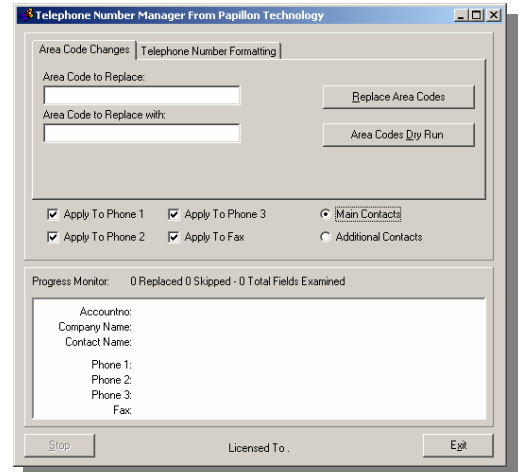


Telephone Number Manager for GoldMine®

Effective use of Screen Popping with GoldMine® requires good data management for existing and new data, and the modification of area codes to accommodate changes that are taking place all the time.

Papillon Technology has developed a utility which will allow you to manage these changes within your GoldMine® databases. The Telephone Number Manager utility will allow you to update any changed area codes to the new numbers. You can update numbers which occur in the GoldMine® Phone 1, Phone 2, Phone 3, and Fax number fields and even numbers which appear on the Additional Contacts tab and it is also fully "Sync aware".

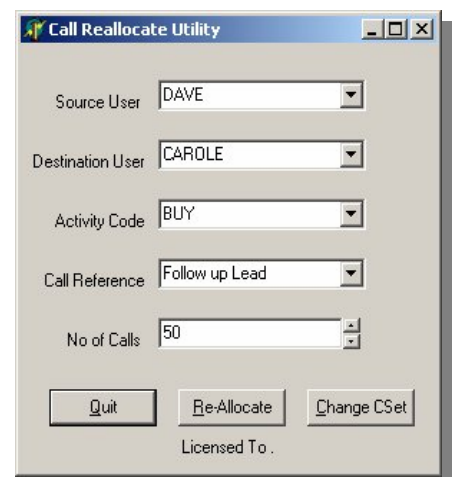
This product can also correct the USA / International telephone format flag for all of your contact records and re-format telephone numbers. It can be used again and again to maximise the effective use of your data.



Call Reallocator for GoldMine®

In a Call Centre environment managing complex GoldMine® call lists can be problematical, particularly if large numbers of agents and multiple campaigns are involved. Papillon Technology have developed a utility which allows system administrators to dynamically assign and re-assign any number of calls from multiple campaigns to and from different outbound call agents.

Selections can be made on a range of criteria including call Reference and Activity Code. The Call Reallocator utility has made outbound call campaign management at the National Kidney Research Foundation and many other call centres, simpler, more efficient, and easier to manage.

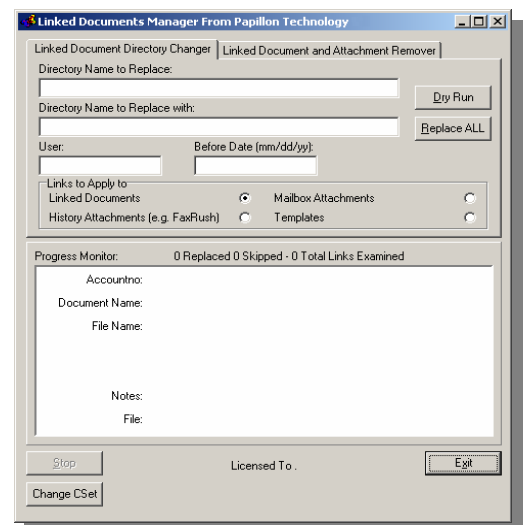


Linked Documents Manager for GoldMine®

Linked Documents Manager allows administrators to move the storage location or to archive linked files associated with GoldMine® and yet be able to easily update all of the relevant entries on the GoldMine® Links tab to match the new file locations.

If users have stored linked documents on their local hard drive, preventing access by other users, simply move the files to a proper network location and then run the Linked Documents Manager to quickly update the entries on the GoldMine® Links tab.

Linked Documents Manager can also remove links and/or the corresponding files themselves (e.g. after archiving) and can seek out only the links and files meeting the exact criteria you specify (e.g. by User, or Date, Document Name, Notes, etc.) A simple, powerful, desktop tool that no GoldMine® administrator should be without.



For further information on any of the above products call us on +44 (0)1992 560487 or email us at sales@papillontechnology.com

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